



TAYLOR PRESTON
LIMITED

Odour Complaint Form

Fill In All Required Fields *
One Form Per Incoming Complaint to Be Completed In Full

Date *	Time *	First Name *	Last Name *	Company / Address *	Contact Number *
29.04.20	9:45	Nicky		WCC	?
				Cell Number:	

Area Of Complaint and Caller Comments ? * WCC Had A Complaint At 09:30 Saying The Smell Is Strong And Horrible 7 out of 10
They Could not Give Me More Information other than it was in Moldove street

Type Of Odour If Known ? * *Unknown*

What Are The Weather Conditions ? * *Fine*

Is There Temperature High Or Low ? * *Warm*

Is The Wind High Or Low & What Direction ? * *Slow Southerly*

Are Stock levels high, Low On None On Site ? * *Medium Stock Onsite*

What Stocktrucks are Unloading ? * *No Trucks Onsite*

What Contractor Trucks Are On Site ? * *None*

What Contractor Services Are On site ? * *Just Mcmillan Builders*

Times Noted	Contacted In Order	What Was Said ? *
	Rendering ex 751	
9:49	Reginald ex 5993	Spoke To Reg He Said He Will check
	Stockyards ex 712	
	Hamish / Daniel ex 762	
9:50	Bryan Hinton ex 5975	Spoke To Bryan He Said He Will Check His Area
9:51	John Taylor ex 5999	Rang & Then Left A Txt Explaining The Complaint

Txt John T Then Call If You Cannot Get Hold Of Others First

After Action Result ? *

*Reg checked his area said rendering had no started as yet could not find any Strong Odours
Bryan Checked His Area Said There Was No Strong Odours around His Area*

What Did The Guard Find On Inspection ?
*With The Covid Track And Trace I Could Not Check The Plant Myself So I Have to Count On The Formans Checks
Spoke To John Taylor He Said He Had Found The Posisble Cause*

C/S		Guards Name *
36		James Durning

Guard Signed: James Durning

Plant Manager Signed:

Email John Taylor a Copy

John Taylor's findings.
The night shift rendering team were stopping and shutting down before the kill had stopped due to the raw bin being empty.
On inspection of the raw bin on the following day the bin was found to be 1/3 full of beef rederables. This bin should be completely empty.
This practice is not acceptable and the team has been addressed
the rendering Foreman in monitoring to see that this practice has stopped.