

## **Odour Complaint Form**

Fill In All Required Fields

One Form Per Incoming Complaint to Be Completed In Full

Date *	Time *	First Name *	Last Name *	Company / Address *	Contact Number *
29.04.20	9:45	Nicky	Lust Hume	WCC	?
23.07.20	J.7J	TVICKY		Cell Number:	•
Area Of Complaint a	nd Caller Comments ? *	WCC Had A Complain	] nt Δt 09·30 Saving The Smell	Is Strong And Horrible 7 out of	of 10
•	Me More Information other	·		13 Strong And Horrible 7 out C	J1 10
They could not dive i	vie wore injormation other	than it was in wordo	re street		
Type Of Odour If Kno	wn ? *	Unknown			
ype of outur if this		Onknown			
What Are The Weath	ner Conditions 2 *	Fine			
viidt Ale The Wedth	ier conditions :	Title			
s There Temperature	a High Or Law 2 *	Warm			
s mere remperature	e High Of Low :	waini			
s The Wind High Or	Low & What Direction ? *	Clau Coutharly			
s the wind nigh Or	LOW & WHAT DIRECTION !	Slow Southerly			
Ara Stack layals high	Low On None On Site *	Medium Stock Onsite			
are stock levels nigh,	, Low On None On Site *	ivieulum Stock Unsite	<u> </u>		
What Stocktrucks are	a Unlanding 2 *	No Trucks Onsits			
what Stocktrucks are	e omodumy r	No Trucks Onsite			
Mhat Contractor Tax	salsa Awa On Cita *	Mana			
What Contractor Tru	cks Are Un Site	None			
1//		look Manaillana Doilla			
What Contractor Ser	vices Are On site ?	Just Mcmillan Builde	rs		
Times Noted	Contacted In Order		What Was Said ? *		
Tillies Noteu	Contacted in Order		vviiat vvas saiu :		
	Bondoring ov 7F1	<del></del>			
0.40	Rendering ex 751	Snoke To Rea He Sair	d He Will check		
9:49	Rendering ex 751 Reginald ex 5993	Spoke To Reg He Said	d He Will check		
9:49	Reginald ex 5993	Spoke To Reg He Said	l He Will check		
9:49	Reginald ex 5993  Stockyards ex 712	Spoke To Reg He Said	d He Will check		
	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762				
9:50	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762  Bryan Hinton ex 5975	Spoke To Bryan He Si	aid He Will Check His Area	•	
9:50 9:51	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762  Bryan Hinton ex 5975  John Taylor ex 5999	Spoke To Bryan He Si Rang & Then Left A		f	
9:50 9:51	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762  Bryan Hinton ex 5975	Spoke To Bryan He Si Rang & Then Left A	aid He Will Check His Area Txt Explaining The Complain	f	
9:50 9:51	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762  Bryan Hinton ex 5975  John Taylor ex 5999  f You Cannot Get Hold Of O	Spoke To Bryan He Si Rang & Then Left A thers First	aid He Will Check His Area Txt Explaining The Complain  After Action Result? *		
9:50 9:51	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762  Bryan Hinton ex 5975  John Taylor ex 5999  f You Cannot Get Hold Of O	Spoke To Bryan He Si Rang & Then Left A thers First area said rendering ho	aid He Will Check His Area Txt Explaining The Complain  After Action Result?  and no started as yet could no	t find any Strong Odours	
9:50 9:51 Txt John T Then Call I	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762  Bryan Hinton ex 5975  John Taylor ex 5999  f You Cannot Get Hold Of O	Spoke To Bryan He Si Rang & Then Left A thers First area said rendering ho	aid He Will Check His Area Txt Explaining The Complain  After Action Result? *	t find any Strong Odours	
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9:50 9:51 Txt John T Then Call Ij	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762  Bryan Hinton ex 5975  John Taylor ex 5999  f You Cannot Get Hold Of O  Reg checked his o  Bryan Ch  Find On Inspection ?  With The Covid Track And	Spoke To Bryan He Si Rang & Then Left A thers First area said rendering ho ecked His Area Said T Trace I Could Not Che oke To John Taylor He	aid He Will Check His Area Txt Explaining The Complain  After Action Result?  and no started as yet could no there Was No Strong Odours	t find any Strong Odours around His Area e to Count On The Formans Ch	necks
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9:50 9:51 Txt John T Then Call Ij What Did The Guard	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762  Bryan Hinton ex 5975  John Taylor ex 5999  f You Cannot Get Hold Of O  Reg checked his o  Bryan Ch  Find On Inspection ?  With The Covid Track And	Spoke To Bryan He Si Rang & Then Left A' thers First area said rendering ha tecked His Area Said T Trace I Could Not Che oke To John Taylor He	aid He Will Check His Area Txt Explaining The Complain  After Action Result?  and no started as yet could no there Was No Strong Odours  ck The Plant Myself So I Have Said He Had Found The Pos	t find any Strong Odours around His Area e to Count On The Formans Ch	necks
9:50 9:51 Txt John T Then Call Ij What Did The Guard C/S 36	Reginald ex 5993  Stockyards ex 712  Hamish / Daniel ex 762  Bryan Hinton ex 5975  John Taylor ex 5999  f You Cannot Get Hold Of O  Reg checked his o  Bryan Ch  Find On Inspection?  With The Covid Track And	Spoke To Bryan He Si Rang & Then Left A' thers First area said rendering ho tecked His Area Said T Trace I Could Not Che oke To John Taylor He Jam	aid He Will Check His Area Txt Explaining The Complain  After Action Result?  and no started as yet could no there Was No Strong Odours  ack The Plant Myself So I Have Said He Had Found The Postuards Name	t find any Strong Odours around His Area e to Count On The Formans Ch sble Cause	necks
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John Taylor's findings.

The night shift rendering team were stopping and shutting down before the kill had stopped due to the raw bin being empty.

On inspection of the raw bin on the following day the bin was found to be 1/3 full of beef rederables. This bin should be completely empty.

This practice is not acceptable and the team has been addressed

the rendering Foreman in monitoring to see that this practice has stopped.